



Project success story

# Microsoft EM+S Suite Integration

## Industry

Housing

## Employee

51 - 200

The NSW community housing provider recently moved to a new physical workplace. Their on-premise infrastructure needed migration to a 'cloud-first' strategy, allowing access from any location, on any device.



## Challenges



- ✓ We needed to improve their customer service quality through enhanced interaction with clients
- ✓ Increase productivity by adopting modern workplace techniques
- ✓ Leverage technology to attract and retain the best staff through flexible workplace arrangements
- ✓ Ensure compliance with data privacy laws
- ✓ Replace aged infrastructure with secure cloud infrastructure

## Benefits



- ✓ Device independence, mobility and access to data on any device, securely
- ✓ Improved business systems performance, reliability, security and scalability
- ✓ Automatic data classification automates data security, governance and management
- ✓ Microsoft 365 protects the desktop, mobile and server device from malware and viruses
- ✓ Improved access security through multifactor authentication

## Solutions



- ✓ Deployed Microsoft 365 (Office 365, Windows 10 and EM+S) suite, that provides automated security
- ✓ Brokered cloud services allowing the adaptation of new services
- ✓ Moved critical systems to Azure ensuring reliability and scalability
- ✓ Introduced mobile data capability



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