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Community Housing Transformation

Industry

Housing

Employee

51 - 200

A community housing company required us to migrate to modern, scalable and flexible IT tools and data through adopting a 'cloud-first' approach using Microsoft 365, Office 10, EM+S suite.

Challenges

- Outdated IT systems were reaching the end of their lifespan. A new maintenance plan also needed to be implemented

- There was limited data governance, access entitlement, security process and structure documentation

- The staff could only access limited devices, IT resources and data

- The company could not securely collaborate and federate with internal and external parties

Benefits

- Access to data on any device, from any location

- Business systems performed better, were more reliable, scalable and secure

- Automated data security, governance and management

- Persistent file-level encryption allows for the secure transmission of data files and provides access management to critical corporate data

- Windows Defender ATP protects desktop, mobile and server devices and achieves cost savings

- Deploying multifactor authentication in several cases

Solutions

- Microsoft Office 365, Windows 10 and EM+S were deployed to deliver a Modern Workplace to deliver a Modern Workplace

- EM+S suite was chosen to provide security, classification and governance of data across the business; enterprise mobility for staff; and cloud services brokerage to allow new services adaptation

- Updating devices for communication, collaboration and centralised management

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