



Project success story

# Citrix and Microsoft Desktop Modernisation

## Industry

Insurance

## Employee

1,001 - 5,000

This insurance company was working off an outdated Citrix XenApp and Windows desktop environment difficult to manage and out of support. Our goal was to help them update their legacy desktop management platform to allow for greater stability and security for end-point users by implementing a new System Centre Configuration Manager (SCCM).

## Challenges



- ✓ Existing desktop management platform was unstable
- ✓ Legacy technology inhibited the adoption of new services
- ✓ The inability to introduce enhanced security for end-point devices

## Benefits



- ✓ Modernisation of the user environment for and enhanced user experience
- ✓ Simplified management of end user devices and application deployment
- ✓ Improved patching strategy to efficiently repair system vulnerabilities and minimise downtime
- ✓ Enhanced security and data protection of devices

## Solutions



- ✓ Windows 7 to Windows 10 migration for all laptop users
- ✓ A new System Centre Configuration Manager (SCCM) environment was implemented to manage deployment of the desktop operating system and business applications
- ✓ Implemented a new Citrix Virtual Apps environment for branch offices and clinics
- ✓ Implemented Azure AD Premium to provide modern security for user identities
- ✓ Implemented BitLocker device encryption to enhance data security



Get in touch  
with us

+61 1300 715 591

info@experteq.com

experteq

experteq.com

experteq

experteq

Level 4, 141 Walker Street, North Sydney NSW 2060

TransAction Solutions Limited trading as experteq™ ACN 084 571 040.

Copyright© 2022 experteq. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of experteq. All other company names or trademarks listed herein are the property of their respective owners. This document is provided for informational purposes only and does not constitute a commitment to you in any way. The information, products and services described here in are subject to change at any time without notice.