



Armidale Diocesan Investment Group (ADIG)

Case Study

At a glance

Business

Catholic Development Fund

Industry

Finance

Challenge

Moving mission: critical technology partners secure quick, safe and smooth migration of entire database with minimal business and customer impact

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Migration occurred within a very tight time frame and was completed with little to no customer impact. The transition was smooth, systems have been reliable with no outages and business disruption has been kept to a minimum.

Grant Devine

Chief Executive Officer, ADIG



About the company

The Armidale Diocesan Investment Group (ADIG) is a registered charity with the Australian Charities and not-for-profits commission (ACNC). The ADIG started operations in 1974 to address the growing financial needs of the parishes and schools in the Catholic Diocese of Armidale, NSW.

Returns on investments with ADIG are used for charitable, religious and educational works for the communities of Armidale and Tamworth. Today, the fund has over 6,000 investors, ranging from school children and families to clubs and associations. The total fund value currently exceeds \$300 million with a capital base of over \$35 million.

Background

ADIG's incumbent cloud services supplier was exiting the business due to financial difficulties, leaving the fund with a very short time frame to find a replacement supplier that had the necessary manpower and infrastructure to ensure quick, safe and secure migration of their entire core database. Grant, the CEO of the fund was aware of experteq from his prior roles in the banking industry, and knew of them as a highly professional and well-respected supplier of cloud services solutions.

Challenges



- ✓ Very tight time frame for full migration of core database
- ✓ Reliable and robust solution needed to ensure zero customer impact
- ✓ System reliability was a key concern to minimise business disruptions
- ✓ Safety and security of data was a crucial concern during migration as recovery would have been near impossible once their incumbent supplier exited the business

Benefits



- ✓ Regular and open communication about project goals ensured that all of ADIG's requirements were met, despite the short time frame
- ✓ Limited disruptions to the business and smooth transition to the new cloud system enabled staff to rapidly get back to work and stay customer-focused



Why experteq?

✓ Heritage

Over 30 years of rich history and proven success, with a solid foundation backed by well-established organisations.

✓ Security

We're highly regarded for the way we secure and protect our clients' IT systems and infrastructure and for how we help ease their transformation journey to digital success.

✓ Reliability

Our customers consider us a 'safe pair of hands', because we're reliable and dependable in the delivery of robust solutions and services.

✓ Compliance

We're highly skilled in compliance and enable our customers to meet the ever-changing compliance requirements.

✓ Expertise

Our team brings the skills, knowledge and systems that distinguishes us from others.

✓ Collaboration

We collaborate closely with our clients and have also achieved prestigious status with our technology partners.

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