



Service Portal

Powerful functionality tailored for you

Share information, resolve issues and manage your services in a highly capable and secure environment

**The experteq Service Portal is purpose-built to offer you
24/7 convenience and instant control.**

Driven by industry-leading internet tools, it helps you submit and monitor your incidents, order products and services, consolidate your communications and keep up with important news, notifications and reports.

With the experteq Service Portal, authorised users access real-time information and collaboration tools that ensure everyone's on the same page.

Secure environment

By combining multiple security measures such as encryption, logging, certificates and access controls, the experteq Service Portal safeguards your information within a highly protected cloud-based environment.

Customised content

Your portal is personalised with your company's branding and it contains information most relevant to your business.

Device agnostic

Built on industry-leading web technology, the portal layout automatically adjusts to any desktop or mobile device, and it's compatible with all Operating Systems and web browsers.

Simple self-service and immediate orchestration

While you always have the option to speak with our friendly Service Centre, the experteq Service Portal makes it easy to take care of business wherever you are and whenever it suits you.

It's written in plain language with simple tools that help you quickly locate and view documents, receive status updates, resolve issues, order products and provide approvals.



Report an incident

If something isn't working as well as expected, simply raise the issue through the portal form and we'll be in touch.

You'll be able to check your incident status at any time, and you'll have a history of all previous issues that have been resolved and closed.



Stay informed

Receive alerts and notifications about freshly published information that's relevant to your business and your industry.

Content includes news, product updates, outage reports, policies, PCI articles and procedures.



Request services

Choose from hundreds of applications, products and services featured in our comprehensive catalogue.

For complete transparency, items include prices and you place orders through a simple shopping cart. If you can't find what you are looking for, simply log a service request and an experteq representative will be in touch.



Talk to an experteq consultant about accelerating your performance and containing your costs.

Talk to us today about your business requirements and we'll undertake a technical assessment and provide you with recommendations for your organisation.

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