

# Modern Device as a Service (DaaS)

## What is Device as a Service (DaaS)?

**Device as a Service (DaaS) is an end-to-end device subscription solution which bundles device procurement and deployment, hardware and software management, security and analytics for a monthly fee.**

Get access to a full suite of services and modern devices to suit your business needs with a DaaS subscription.

## Why Modern DaaS from experteq

- ✓ Integrated and smooth: Delivering a unified solution designed to work consistently across your organisation's devices and software under experteq's Modern Managed Endpoint Service.
- ✓ Encourages productivity and collaboration: Empowering employees in a modern workplace environment.
- ✓ Faster and simpler deployment: Configuring and distributing devices with minimal effort, reducing IT staff costs and freeing up time to focus on core operations.
- ✓ Predictable cost model: Lowering upfront costs while improving your company's cash flow and capital allocation.

## The benefits of Microsoft for your DaaS solution



- ✓ Managed endpoint service: Works together with Microsoft Surface hardware and software to leverage the power and scalability of the entire DaaS ecosystem.
- ✓ Seamless Microsoft experience: One cohesive user experience, enabling easier training, management and support.
- ✓ Direct shipment: Improves productivity and reduces downtime with convenient delivery to any location.
- ✓ Unique Windows Autopilot integration: Eliminates traditional IT setup and simplifies deployment.
- ✓ Complete compatibility: Easily connect with other Microsoft devices.
- ✓ Increased security: Enhanced protection with biometric authentication like advanced facial recognition.

# Benefits of DaaS for your organisation



## Productive employees

Access the most cutting-edge devices and software when needed for streamlined collaboration.



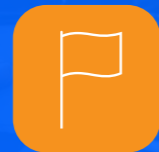
## Predictable costs

Fixed monthly subscription fees reduce upfront investment, increase cash flow and provide tax benefits.



## Simplified IT

One-stop solution for all your hardware, software and support needs.



## Lead the market

Gain a competitive edge and develop flexibility with the latest hardware and software.



## Efficient resources

Hassle-free IT solutions mean less time spent on support and more time spent on optimising business operations.



## Enhanced IT security

Advanced and secure systems by Microsoft protect your most sensitive data around the clock.



## Faster deployment

Pre-configured systems can be deployed and used with minimal setup required.



# What are experteq Modern DaaS capabilities?

## Collection, wipe, salvage and disposal

- ✓ Device collection takes place at the end of the lease term
- ✓ Certified data erasure program (ISO9001, ISO14001, ISO27001 and ISO45001)
- ✓ Eco-friendly asset disposal and recycling

## Asset management

- ✓ Asset management portal – generate reports, download asset listings
- ✓ Asset tagging and loading into portal
- ✓ Imaging and configuration
- ✓ Warehouse receipting and inventory of peripherals and devices

## Support

- ✓ Dedicated support and help desk
- ✓ Priority customer services
- ✓ Staff training and assistance



## Procurement and leasing

- ✓ Provision and coordination of competitive sourcing and pricing any brand of hardware
- ✓ Guidance on best hardware purchasing practices
- ✓ Flexible leasing and finance options

## Spares inventory, hot swap and warranty

- ✓ Allocation, storage, tracking and logistics of spare devices
- ✓ International, battery and extended warranties
- ✓ Refurbished hardware rental

## Deployment

- ✓ Staged delivery to site (just-in-time options available)
- ✓ Advisory on deploying new and recover replaced hardware
- ✓ On-site technicians available for de-installation, data migration
- ✓ Customised, flexible deployment approaches
- ✓ Bulk office relocations

## experteq Modern DaaS

### Simplified procurement and deployment processes

- ✓ Fast quotations and efficient order management for greater convenience.
- ✓ DaaS bundled deployment solution also includes customisable and versatile range of devices for your business needs.

### Improved device management

- ✓ Formalised and certified data erasure, disposal and recycling programs for end-of-life devices.
- ✓ Oversight of all devices via asset portal.

### Better affordability

- ✓ Subscription model improves Total Cost of Ownership (TCO), benefits financial budgeting and preserves capital funds.
- ✓ Cost of hardware, software and IT services are aligned, reducing overhead costs and freeing up CapEx.
- ✓ Wide range of devices for one low price.
- ✓ Removal of unknown and hidden costs of Bring Your Own Device (BYOD) model, such as security and system integration.

## Electronics recycling


### Sustainable and responsible end-of-life device management:

- ✓ experteq and its partners ensure that obsolete devices are disposed of or repurposed sustainably through eco-friendly asset recycling and remarketing
- ✓ Recycled hardware will come with a sustainability certificate to show the embedded carbon saved
- ✓ Certified under ISO14001 (Environmental Management) and R2 (Sustainable Electronics Reuse and Recycling) standards



# Find out more about Device as a Service (DaaS).

Talk to us today about your business requirements and we'll undertake a technical assessment and provide you with recommendations for your organisation.

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